

Clinical Manager, Veterans' Case Management

Carlos L. Lopez & Associates – New York, NY

Job Description

MASTER'S DEGREE, NYS LICENSED LCSW OR LMHC REQUIRED FOR THIS POSITION

TITLE: Clinical Manager, HUD-VASH Case Management Program

ESSENTIAL JOB FUNCTION: The HUD VASH Case Management Program provides effective case management/care coordination services that address complex problems facing homeless veterans transitioning to and maintaining permanent housing in the community, and primarily, assist same with resolving barriers and finding/maintaining stable housing. The Clinical Manager provides clinical and managerial oversight to a team of Master's and Bachelor's level Case Managers providing field-based, direct services to homeless and formerly homeless veterans.

Overview:

To facilitate the successful achievement of program participants' housing and community integration goals as part of an interdisciplinary team.

Skills Required:

- Ability to provide clinical oversight to a team of Master's level social workers and Bachelor's level Service Coordinators providing case management to veterans transitioning from homelessness to permanent housing.
- Possess a sophisticated understanding of common clinical challenges facing individuals transitioning from homelessness to supportive housing including serious mental illness as well as co-occurring substance abuse disorders and co-morbid health conditions.
- Ability to possess proficiency at the supervisory level in all clinical documentation standards.

Primary Responsibilities:

- Ensures that program staff meets clinical benchmarks for quality care and productivity in accordance with contractual obligations and VA requirements.
- Ensures that all relevant program staff provides timely, accurate and clear documentation according to established policies and procedures; reviews and

approves all treatment plans and case notes as required by established VA policies and procedures.

- Develops and provides ongoing clinical staff development, sharing clinical knowledge and enhancing the skills of direct reports. Related duties include establishing/revising clinical practice policy, case conferencing, individual and group supervision.
- Trains program personnel as necessary in treatment protocols, diagnostic and bio-psychosocial assessment, interpretation, and formulation. Trains and provides ongoing guidance to staff on clinical intervention strategies, treatment planning and behavioral health screenings as necessary toward ensuring excellent service delivery standards.
- Ensures the utilization of best and evidence-based approaches to mental health care consistent with health/mental health integration, rehabilitation and recovery, wellness, treatment adherence, and all housing goals consistent with the intent of the HUD VASH program.
- Interprets relevant clinical information to resolve problems, imparting these skills unto staff; effectively balances considerations and alternatives to make sound decisions.
- Handles unexpected situations by responding effectively to challenges, deadlines and emergencies; copes adequately with stress on the job.

Required Education/Experience:

- NYS Licensed Clinical Social Worker (LCSW) or Licensed Mental Health Counselor (LMHC).
- Minimum 3 to 5 years of clinical experience at the LCSW or LMHC level.
- Licensed to practice as an LCSW or LMHC in the State of New York.
- Minimum of 3 to 5 years of supervisory experience with demonstrated progressive managerial experience specific in supervision of performance and people development.

Desired Additional Skills:

- Computer literate, MS/Word & Excel, familiarity with Electronic Health Records.
- Substantive experience in working with veterans and or homeless clients preferred.
- Understanding of the HUD-VASH program and other services provided by the U.S. Dept. of Veterans' Affairs (VA) system and other relevant systems of care is preferred.

This is a full-time position. Salary is commensurate with experience.

Carlos L. Lopez & Associates is committed to a drug free workplace. This position will require a pre-employment drug test.

Job Type: Full-time

Qualification Questions

You have requested that Indeed ask candidates the following questions:

- How many years of licensed to practice In NY at LCSW OR LMHC level experience do you have?
- Have you completed the following level of education: Master's?