

# **Case Manager, HUD VASH CASE MANAGEMENT PROGRAM**

Carlos L. Lopez & Associates – New York, NY

## **Job Description**

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### **MASTER'S DEGREE REQUIRED FOR THIS POSITION**

**TITLE: CASE MANAGER, HUD-VASH Case Management Program**

#### **OVERVIEW:**

The primary role of this position is to provide ongoing services and supports in the community to homeless/formerly homeless veterans enrolled in the HUD VASH (Veterans Affairs Supportive Housing) Case Management Program presenting with highly complex treatment and housing needs.

The HUD VASH program provides case management and support services to Veterans in order to facilitate their achievement of recovery and housing goals. The position is focused on maintaining housing stability and preventing negative outcomes and events among Veterans at highest risk for death and generally poor outcomes due to active behavioral health conditions, serious medical conditions, and or substance abuse disorders.

All services are grounded in a Housing First philosophy and are designed to help enrolled Veterans referred by the U.S. Department of Veterans Affairs secure and maintain stable housing and prevent a return to homelessness. Core daily activities include outreach, service coordination, home visitation, and linkage to medical/behavioral health/substance abuse treatment/housing services/public benefits.

**LOCATION:** New York

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Working as part of an interdisciplinary team of treatment professionals, engages and provides case management services to high needs homeless/formerly homeless Veterans many living with active mental illness, substance abuse disorders, and co-occurring medical conditions in the community and their homes.
- In close coordination with our Housing Team, plays an active role in the home finding process, ensuring that housing is safe, clean and in compliance with local housing codes, laws and company standards.

- Has strong working knowledge of public and private social welfare programs/services; connects veterans to VA and community resources, makes appropriate referrals to community and other governmental agencies for services needed, in coordination with other team members as appropriate.
- Accurately assesses psychosocial functioning and needs of Veterans and their family members toward formulating and implementing a treatment plan, identifying the veteran's challenges, strengths, barriers, coping skills and assistance needed in collaboration with the client, family and the interdisciplinary team.
- Carefully monitors Veteran's ability to pay rent and other expenses, problem solving and intervening as necessary and appropriate.
- Carefully monitors the Veteran's ability to function independently and maintain wellness in the community, problem solving and intervening as necessary and appropriate.
- Conducts psychosocial assessments and provides service coordination to a wide variety of individuals representing diverse, cultural, ethnic, and educational backgrounds; must demonstrate strong Military Cultural Competency.
- Accompanies Veteran to medical and or other appointments in the community, as needed.
- Must be able to accurately and expediently document all services rendered in an electronic health record system; must have good computer proficiency. Very strong professional writing skills required.
- Participates in daily, weekly and ad-hoc team meetings, individual supervision sessions.
- Performs other job-related duties as assigned.

**QUALIFICATIONS:**

Minimum of a Master's Degree in the social sciences (e.g. Social Work, Mental Health Counseling, Psychology, others as appropriate) plus a minimum of one (1) year of experience providing case management. Experience working with Veterans, homeless populations, and/or people with active mental illness/co-occurring behavioral health and or substance abuse disorders strongly preferred. Prior experience working in housing/supportive housing programs strongly preferred. Ability to maintain 24/7 emergency accessibility, work evenings and weekends as needed. Ability to travel independently throughout the community via mass transit and or car.

**WORK ENVIRONMENT:**

This is a field-based position involving substantial time in the community inclusive of private homes, the shelter system, hospitals, and other public settings.

**MISC:**

All employment offers are contingent upon successful completion of a Security/background investigation via NACI (National Agency Check with Written Inquiries) and a SAC (Special Agreement Check) which includes electronic fingerprinting and drug screening.

U.S. citizenship or legal resident status will be verified as part of this process. Each staff member must complete a credentialing process at the local VA medical center (i.e. Vet Pro).

This is a full-time position. Salary is commensurate with experience.

**Carlos L. Lopez & Associates is committed to a drug free workplace. This position will require a pre-employment drug test.**

Job Type: Full-time

*Qualification Questions*

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You have requested that Indeed ask candidates the following questions:

- How many years of Case Management experience do you have?
- Have you completed the following level of education: Master's?